



# **Subscribing to notifications on the Customer Service Portal**

# Step 1: Creating an account on the Customer Service Portal

If you already have an account you can proceed to step 2 – slide 4

[www.services-rte.com](http://www.services-rte.com)

Menu

Rte

FR | EN

Login

The FCR cooperation reaches the next milestone in the development of the largest FCR market in Europe

The daily D-1 auctions for FCR with 4-hour products started successfully.

[Read more](#)

See our solutions to access the grid or the electricity markets

RTE offers a wide range of services (CATALIZ) to connect the transport system, access the electricity markets or benefit from solutions adapted to your needs (quality of your electricity, metering, data ...), as well as information pages to better understand our mechanisms.

View data published by RTE

In this area, you can view data published by RTE, data on consumption, production, interconnections, and more.

Develop your applications

Access RTE's data services directly in your applications. The DATA portal has a wide selection of Open APIs and Partner APIs.



# Step 1: Creating an account on the Customer Service Portal

Menu    Login FR | EN

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## Do you have an account?

Username

Password

Remember me

[> LOGIN](#)

[Password forgot?](#)

## Why create an account?

After creating an account you will :

- have access to the "favourites" feature.
- be able to download certain data published by RTE.
- to request a PKI certificate to access secure RTE test applications.

If you are an RTE customer, feel free to contact your administrator so that he or she can give you access to your company's services.

[CREATE AN ACCOUNT >](#)

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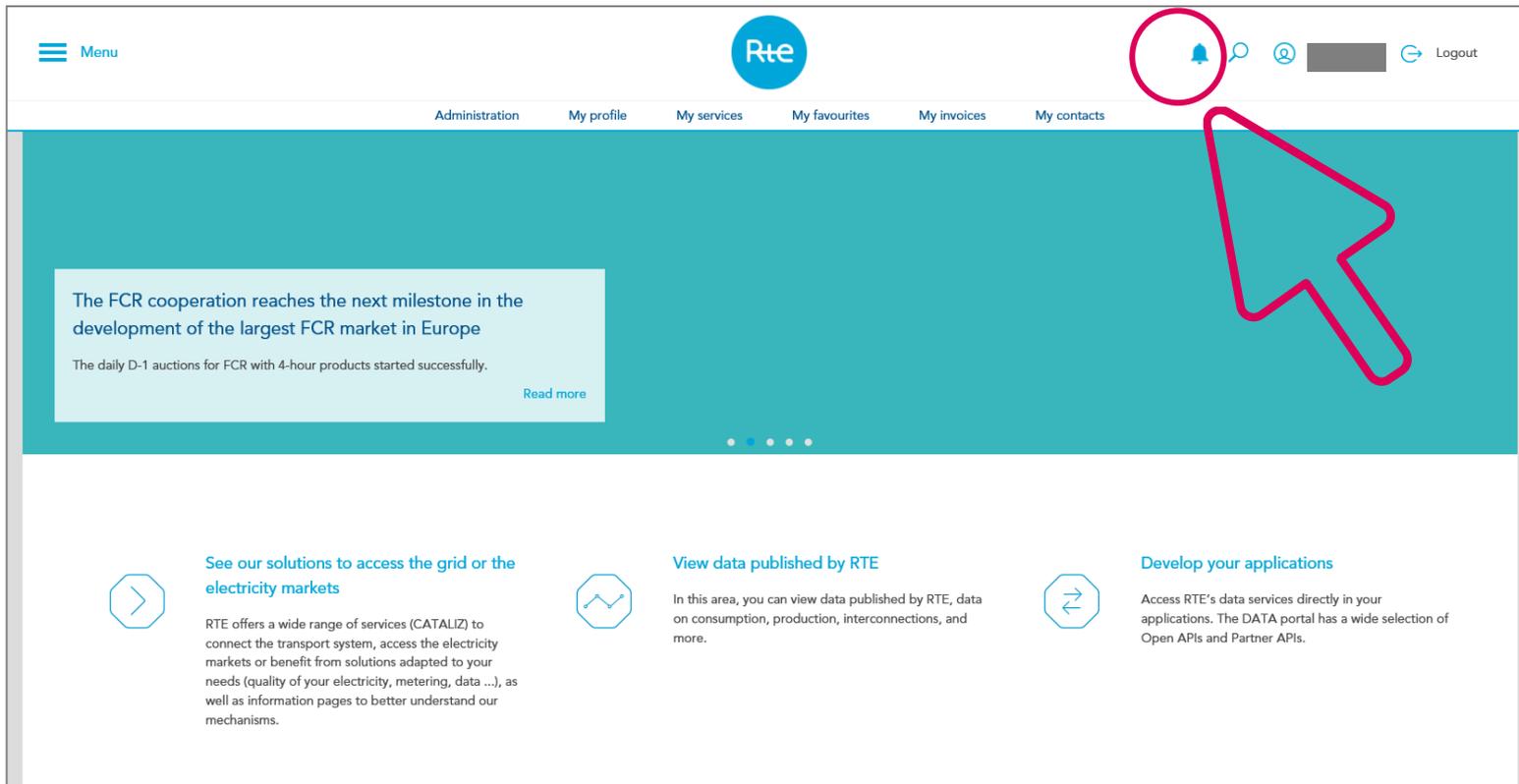
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## Step 2 > Once your account has been activated and after **log in**, you will be able to access notifications by clicking on the icon



The screenshot displays the RTE user interface. At the top left is a 'Menu' icon. The RTE logo is centered at the top. On the right, there is a notification bell icon circled in red, a search icon, a user profile icon, a greyed-out area, and a 'Logout' button. Below the header is a navigation bar with links for 'Administration', 'My profile', 'My services', 'My favourites', 'My invoices', and 'My contacts'. The main content area features a teal background with a white box containing the text: 'The FCR cooperation reaches the next milestone in the development of the largest FCR market in Europe. The daily D-1 auctions for FCR with 4-hour products started successfully. Read more'. Below this are three columns of content: 'See our solutions to access the grid or the electricity markets', 'View data published by RTE', and 'Develop your applications'.

**Menu**

**Rte**

Logout

Administration My profile My services My favourites My invoices My contacts

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## Step 3 > Service centralising all notifications “ Last notifications”

If you are an RTE customer you will also have access to private notifications on this page.

Home > My notifications

Add to favorites

Last notifications Setup

No alerts received

The “**Last Notifications**” tab allows you to access in real time all recent notifications to which you have subscribed via the Customer Service Portal.

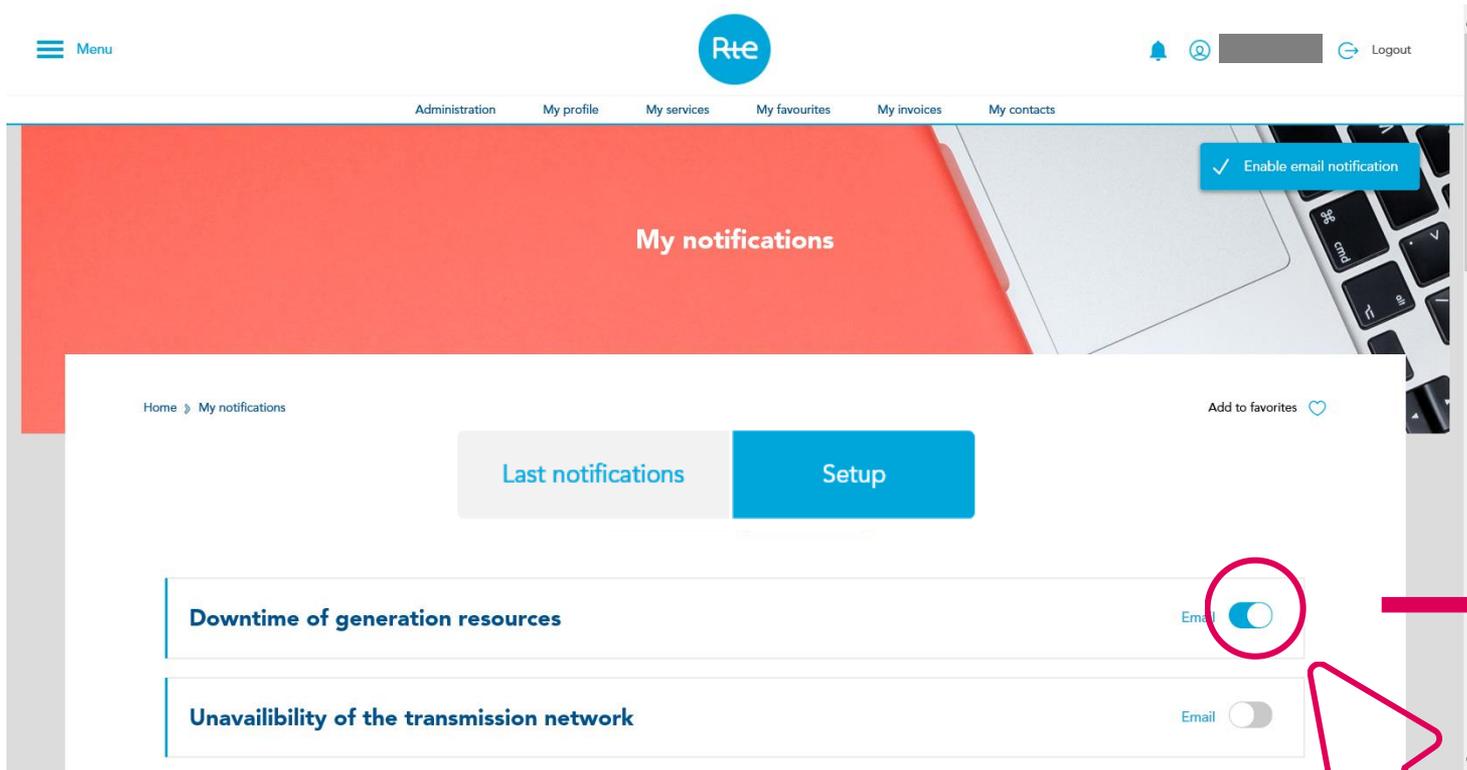
To subscribe to and activate notifications, click on the “**Settings**” tab.





# Step 4 > Page centralising all the notifications "Setup"

If you are an RTE customer you will also have access to private notifications on this page



You can turn all your notifications on and off.